



an affiliate of  **Atrium Health**
Wake Forest Baptist |  **Hugh Chatham**
HEALTH

Pay My Bill

At Alleghany Health, we are committed to providing safe, high quality, affordable health care. This includes prompt, transparent and respectful billing services.

Patient bills are due by the date listed on your billing statement. Thank you for your timely attention to this.

We accept major credit cards (Mastercard, Visa, Discover, American Express), debit cards, flex spending cards, money orders, cash and personal checks. Please do not mail cash.

We're improving our billing process and making your statement easier to understand and pay. This won't happen all at once. As we move to our new process, you may need to pay your bill(s) differently.

On February 1, 2024

- All Alleghany Health patients will receive paper statements in the mail for dates of service **before March 2, 2024**.
- Patients with myWakeHealth can still view statements in myWakeHealth for dates of services **before March 2, 2024**. Payments for these bills should be made by phone, check, cash, credit or debit card.

On March 2, 2024

- Patient billing statements will look different. Instead of receiving separate statements from Wake Forest Baptist, patients will receive one billing statement from **Atrium Health**.
- Patients who are myWakeHealth users should begin using [MyAlleghanyHealth](#) as their portal. Patients can simply log in with their same myWakeHealth username and password. Watch for more information about the portal transition on our website and in your email.
- For your convenience, all billing statements in MyAlleghanyHealth will be paperless, unless you choose to opt out. If you do not have a MyAlleghanyHealth account, more information about how to enroll in paperless billing will be included in future statements.

On June 30, 2024

- The myWakeHealth patient portal will retire. However, you will still have access to all of your health information and can make appointments, message your doctors and more through MyAlleghanyHealth.
- To pay any bills for dates of service **before March 2, 2024**, you can pay in person or by phone.
- To pay bills for dates of service **on or after March 2, 2024**, please pay through [MyAlleghanyHealth](#) or by mail, in person or by phone. You may also pay online as a guest. See details below.

We're here to help you understand your new bill and these changes. If you need help please call [336-716-3966](tel:336-716-3966) or toll free [833-662-7921](tel:833-662-7921).

Pay as Guest

You can [pay your bill online as a guest](#).

Pay by Mail

Atrium Health Wake Forest Baptist
PO Box 751727
Charlotte, NC 28275-1727

Pay by Phone

Customer Service Center

[336-716-3966](tel:336-716-3966)

[833-662-7921](tel:833-662-7921) (toll-free)

Mon - Fri: 8 am to 5 pm, EST

Pay in Person

Alleghany Health Financial Assistance Office or
Front Desk in the Main Lobby
233 Doctors St.
Sparta, NC 28675
Mon - Fri: 8 am to 5:00 pm, EST